

Kim C. Cutamora

IT Support Professional · Computer Science Student

cutamorakim15@gmail.com | 09638406151 | Bohol, Philippines | kimcutamora.dev

PROFESSIONAL SUMMARY

IT Support professional with 1 year of hands-on corporate experience at Knowles Electronics, complemented by an IT internship. Currently pursuing a BS in Computer Science, leveraging an IT Systems Servicing NC II foundation. Proven ability to resolve 10+ high-priority technical issues daily in a fast-paced manufacturing environment while maintaining system reliability and technical documentation.

EXPERIENCE

IT Support May 2023 — May 2024

Knowles Electronics Philippines — Bohol, PH

- Troubleshoot hardware, software, and system issues for employees across the organization
- Assisted with computer setup, maintenance, and configuration in an enterprise environment
- Supported daily IT operations, resolving 10+ technical issues per day
- Developed problem-solving and communication skills through real-world support scenarios

IT Intern (OJT) June 2022

Knowles Electronics Philippines — Bohol, PH

- Assisted the IT department with technical tasks and support activities
- Gained exposure to corporate IT processes, workflows, and hands-on troubleshooting
- Applied academic knowledge to real-world technology problems

EDUCATION

BS Computer Science 2024 — Present

Bohol Island State University — Bilar Campus | 3rd Year

Computer Systems Servicing NC II

The Sisters of Mary School – Boystown Inc. | 2021-2022

TECHNICAL SKILLS

IT Support & Hardware: Desktop troubleshooting, hardware diagnostics, peripheral configuration, printer support

Systems & Software: OS installation & configuration, software deployment, backup & recovery

Programming: Python, Java, JavaScript, TypeScript, PHP, Dart, C (basic)

Web Development: React, HTML, CSS, Tailwind, Node.js, Spring Boot, REST API integration

Mobile: Flutter, Android deployment

Database: MySQL, Oracle (basic)

Tools & Platforms: Git, GitHub, VS Code, Postman, Figma, Docker, Vercel

Microsoft Ecosystem: Word, Excel, PowerPoint, Outlook, Teams, Access

PROJECTS

BSCS 3A Treasurers Management System React · Node.js · MySQL

Class financial management system for tracking fees, expenses, and payments with automated reporting and real-time balance monitoring.

StudyBuddy Flutter · Dart · Node.js

Full stack mobile app featuring notetaking, PDF/DOCX export, and topic organization tools with dedicated backend.

Online Voting System React · Spring Boot · MySQL

Secure web-based voting platform with user authentication, ballot management, and real-time results.

CERTIFICATIONS & TRAINING

AWS Cloud Computing Seminar & Hands-on July 2020

Southwestern University

- Learned core cloud computing concepts and foundational AWS services
- Acquired hands-on experience launching AWS cloud servers and configuring scalable virtual machine instances.

Computer System Servicing NCII July 2021

The Sisters of Mary School – Boystown Inc.

- Mastered PC hardware assembly, operating system installation (Windows/Linux), and software configuration following strict safety protocols.
- Configured Local Area Networks (LAN), including UTP cable crimping, network switch setup, IP addressing, and printer sharing.
- Trained in diagnostics and troubleshooting system faults, hardware component failures, and system backup/recovery procedures.